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National Union of British Sign  
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Dear Committee members,

Thank you for your email of 16 July on behalf of the National Union of British Sign Language Interpreters about the Access to Work Scheme.

We recognise that some Access to Work customers are experiencing delays and we are working urgently with our partners to resolve the issue.

We are aware of the impact this issue is having on the providers of support to Access to Work customers, as well as on the Access to Work customers themselves. We are continuing to focus on making payments as quickly as possible.

I hope you will find this reply helpful.

Kind regards,

**Justin Tomlinson MP**  
Minister for Disabled People, Health and Work